



ITEM	DISCUSSION
<p>FACILITY REPORTED INCIDENTS (FRI)</p>	<p>During September – October 2019, LHH submitted a total of 81 FRIs to CDPH; there were also 4 anonymous complaints from CDPH. These include allegations of abuse, adverse events and other reportable issues. CDPH have initiated investigation into some cases but final determination of deficiencies has not been determined for all cases.</p> <p><u>September: 33 cases (31 FRI; 2 anonymous complaints)</u> (7 no deficiencies; 15 pending; 11 investigation not started)</p> <ul style="list-style-type: none"> • 25 allegations of abuse <ul style="list-style-type: none"> ○ Resident to resident: 14 ○ Staff to resident: 6 ○ Other to resident: 1 ○ Drug event: 2 ○ Injury of unknown source: 2 • 2 theft/fiduciary abuse <ul style="list-style-type: none"> ○ Staff to resident: 1 ○ Other to resident: 1 • 2 adverse drug events • 2 potential privacy breach • 2 anonymous complaints <p><u>October: 52 cases (50 FRI; 2 anonymous complaints)</u> (12 pending; 40 investigation not started)</p> <ul style="list-style-type: none"> • 35 allegations of abuse <ul style="list-style-type: none"> ○ Resident to resident: 18 ○ Staff to resident: 9 ○ Other to resident: 3 ○ Drug event: 1 ○ Injury of unknown source: 4 • 9 theft/fiduciary abuse <ul style="list-style-type: none"> ○ Resident to resident: 3 ○ Staff to resident: 1 ○ Other to resident: 5 • 3 adverse major injury • 1 adverse choking event • 1 adverse event – power outage • 1 potential privacy breach • 2 anonymous complaints



<p>PLANS OF CORRECTION (POC) UPDATES/REPORTING</p>	<ol style="list-style-type: none"> 1. Submitted POC 10/7/19 and accepted (F557, F600, F607, F689, F755); see Attachment A for accepted POC <ul style="list-style-type: none"> • F557 Respect, Dignity/Right to have Personal Property • F600 Free from Abuse and Neglect • F607 Develop/Implement Abuse/Neglect Policies • F689 Free of Accident Hazards/Supervision/Devices • F755 Pharmacy Services/Procedures/Pharmacist/Records 2. POC reporting and data submission at Nursing Quality Improvement Council (10/7/19), Performance Improvement and Patient Safety Committee (10/16/19)
<p>COMPLETED SITE VISITS</p>	<ol style="list-style-type: none"> 1. First revisit for F583, F600, F605, F607 and F689 (9/3 – 9/6/19) 2. Second revisit for F557, F600, F607, F689, F755 (10/14 – 10/15/19) <ol style="list-style-type: none"> a. Facility was found to be in compliance 3. Abbreviated survey (9/13/19): 7 FRIs related to allegations of abuse 4. Abbreviated survey (9/24/19): 5 FRIs related to allegations of abuse 5. Abbreviated survey (10/3/19): 4 FRIs related to: allegations of abuse; anonymous complaint 6. Abbreviated survey (10/7/19): 9 FRIs related to: allegations of abuse; injury of unknown source; adverse drug event; AWOL; potential privacy breach; anonymous complaint 7. Abbreviated survey (10/10/19): 5 FRIs related to: allegations of abuse; theft/fiduciary abuse; adverse choking event 8. Abbreviated survey (10/11/19): 3 FRIs related to allegations of abuse 9. Abbreviated survey (10/17/19): 5 FRIs related to allegations of abuse 10. Abbreviated survey (10/18/19): 4 FRIs related to: allegations of abuse; theft/fiduciary abuse 11. Abbreviated survey (10/23/19): 1 anonymous complaint 12. Abbreviated survey (10/28/19): 3 FRIs related to allegations of abuse
<p>ONGOING SITE VISITS</p>	<p>55 FRI with documents requested; pending visit</p>
<p>PENDING SITE VISITS</p>	<p>81 FRI pending without document request or call/visit</p>
<p>UPCOMING SURVEYS</p>	<ol style="list-style-type: none"> 1. Life Safety Code Survey (Unannounced; open survey window) 2. Annual Long-Term Care/Skilled Nursing Facility CMS Recertification Survey (Unannounced; last survey October 9-15, 2018) 3. GACH Recertification Survey (Unannounced; expected in 2020)
<p>CONTINUOUS SURVEY READINESS AND EDUCATIONAL UPDATES</p>	<p>Education/training for:</p> <ol style="list-style-type: none"> 1. Mandated Reporting 2. Abuse, Physical and Chemical Restraints, Privacy/Confidentiality, and Accident Prevention

